



Giselle McLachlan

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Professional Information

Memberships

Institute of Directors Inc
(Chartered Fellow 2019)
NZ Law Society –
Associate Member

Qualifications

2016 - Certificate of Integrative Nutrition
1990 - Admitted to English Bar
1986 - Admitted to NZ Bar
1985 - University of Auckland
(Law degree)

Referees

Please discuss before contacting

Janine Turkington, Turkington & Co
Jonathan Casbolt, Health Central Ltd
Michelle Sutcliffe, Westpac
Jason Smith, Director, H&J Smith Holdings Ltd

Key Skills/Competencies Summary

- ◆ Independent director with an extensive legal & business background
- ◆ Strategy, planning, risk and compliance specialist
- ◆ Passion for health, wellness and helping people and businesses to grow and succeed
- ◆ Broad range of directorships from family businesses, charities and a Crown entity
- ◆ Both urban and rural experience

Governance Statement

I have 15 years of governance experience on and working with boards. I have also served as a board member, advisor to boards and board chair.

I am one of the IoD’s trusted facilitators, regularly developing and delivering course content and handling confidential quality assurance processes for them.

Governance Objectives

- ◆ provide effective independent advice, bringing a well-rounded outside perspective to strategy, policy, risk, compliance and director development.
- ◆ ensure good governance principles are applied to the board.
- ◆ facilitate good working relationships amongst the board and executives.
- ◆ emphasise and support the importance of culture, people & their health for maximising business health.

Governance Positions

CURRENT

- ◆ Lay Member, Medical Council of New Zealand
- ◆ Director, Help2Grow Limited
- ◆ Director, Bendigo Management Limited
- ◆ Trustee, private trusts

PREVIOUS

- ◆ Interim Chair, Health Central Ltd
- ◆ H & J Smith Holdings and all subsidiaries (2012-2017)
- ◆ Earthquake Commission (2009 – 2014)
- ◆ Various IAG entities whilst company secretary
- ◆ Institute of Financial Advisers Inc (2009 – 2011)
- ◆ Chair, several for purpose charities (2006 – 2016)

Core Competencies

Governance: Delivering the Institute of Directors governance modules calls on my personal governance experience as well as my ability to facilitate, mentor and coach. My governance experience is varied including H&J Smith Holdings, the Earthquake Commission, and sitting on or chairing about ten other boards. I managed the Assets & Liabilities Committee at IAG NZ and was a director of several subsidiaries. This has all developed a very strong oversight capability.

Leadership: I am a strong determined and driven team player who leads by example providing direction, mentoring and coaching to motivate and enable others. I love seeing people and businesses fulfil their potential. I work with shareholders, directors and management teams to improve role clarity and achieve business goals – including mergers and sales.

Strategy & driving performance: I have led then implemented successful strategic planning projects across a wide range of businesses and organisations.

Legal Expertise: Significant experience in New Zealand and the UK. I was a partner of Phillips Fox and then General Counsel & Head of Corporate Resources at IAG NZ. Qualified for 30+ years. (Practicing certificate resigned in 2017.)

Recent leadership roles (governance and project focus)

Medical Council of NZ Lay Member (Oct 2019 – Oct 2021) 70 FTE	<ul style="list-style-type: none"> ◆ Protecting and promoting public safety in New Zealand ◆ Regulating doctors when their performance, professional conduct or health is a concern
Health Central Ltd Interim Chair (April to Sept 2019) 20 FTE	<ul style="list-style-type: none"> ◆ Leading a merger project ◆ Guiding and mentoring the newly appointed GM ◆ Creating a board strategy and implementing governance systems post-merger
Landpro Ltd CEO (Jul 2017 to Oct 2018) 30 FTE	<ul style="list-style-type: none"> ◆ Governance mentoring, coaching and training ◆ Established formal board and decision-making processes in an owner-operated environment ◆ Ensured legal compliance and risk practices were indoctrinated, reducing business risk significantly ◆ Delivered significant turnover, profit and business system improvements in line with board strategy
H & J Smith Group Independent Director (June 2012 to Dec 2017) 500+ FTE (~\$100m Turnover)	<ul style="list-style-type: none"> ◆ Brought an independent and objective view to a long-standing family business ◆ Big focus on helping the business to modernise its capabilities and people ◆ Turned around the approach to H&S ◆ Learned a lot about retailing
Tavendale + Partners Ltd General Manager (Jan 2016 to June 2017) 50 FTE	<ul style="list-style-type: none"> ◆ Governance mentoring ◆ Strategy and structure at governance level as well as management level. ◆ Drove strategy, performance and business improvement with the partners. ◆ Coached and supported all partners and led governance improvements.
IAG New Zealand Ltd General Counsel & Head of Corporate Resources (2002 – 2006) 2000 FTE	<ul style="list-style-type: none"> ◆ Legal services, compliance & risk ◆ Project Office & HR Operations (all the hiring) ◆ Governance with the Board Chair ◆ Implemented world class governance processes and an effective culture between management and the board
Earthquake Commission Commissioner (2009 – 2013) 18 - 1800 FTE	<ul style="list-style-type: none"> ◆ Legal advice, compliance & risk – Key decision maker ◆ Change management (from small team to large task force) fast and with significant public and political pressure ◆ 1 of 5 Commissioners initially over this period, with EQC's responsibilities resting on our shoulders